

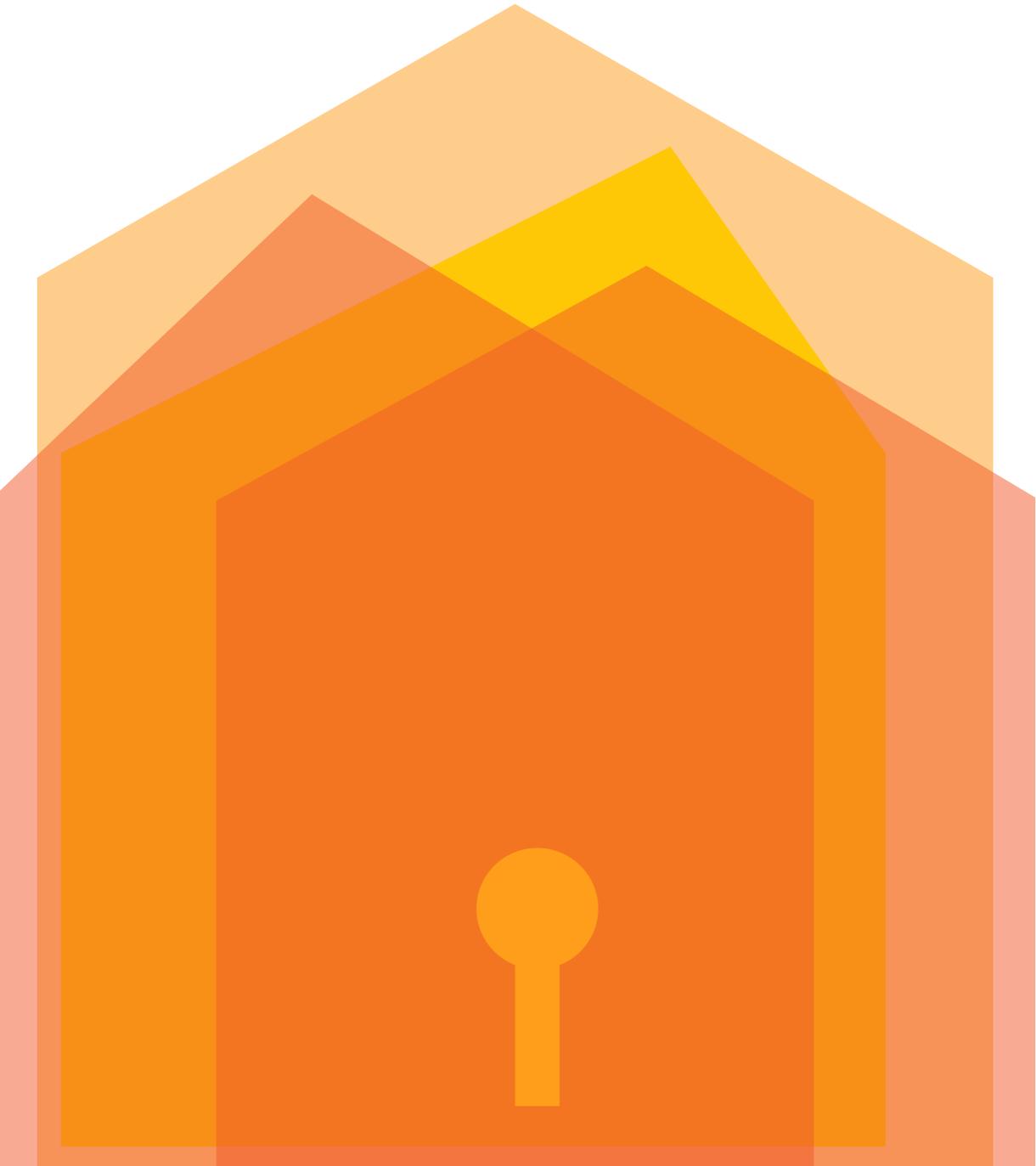
A stylized graphic of a house with a keyhole, composed of overlapping semi-transparent shapes in shades of orange and yellow. The house is positioned on the left side of the image.

2022 Our Year of

Working Together to End Homelessness

May 20, 2022

Please sign-in via chat with
your name and organization



Welcome

Mary Bier
Mayor, City of Pacifica
and Event Moderator

Our Year of Working Together to End Homelessness Virtual Series

April 22, 2022

Why Homelessness is a Countywide Issue

May 20, 2022

Serving the Chronically Homeless

June 3, 2022 at 10:00am

Moving into a Permanent Home

Register at smcendinghomelessness.org

Why Homelessness is a Countywide Issue

April 22, 2022

Thank you!

Davina Hurt

Belmont Councilmember, President of Samaritan House Board

Sup. Don Horsley

Board President

Mike Callagy

County Executive

Bob Nisbet

City Manager, Half Moon Bay

Rev. Penny Nixon

Senior Minister of the Congregational Church of San Mateo, United Church of Christ

Ken Cole

County Human Services Agency Director

Why Homelessness is a Countywide Issue

April 22, 2022

Thank you!

Melissa Platte

Executive Director, Mental Health
Association of San Mateo County

Dr. Frank Trinh,

Supervising Physician, San Mateo County
Health Department

Dr. Kapil Chopra

Street Psychiatrist & Behavioral Health
Director for Health Care for Homeless
Residents and Farmworkers, San Mateo
County Health

Nancy Magee

Superintendent, San Mateo County Office
of Education

Jessica Silverberg

Manager, San Mateo County Center on
Homelessness

La Trice Taylor

Assoc. Director, Programs & Services at
Samaritan House

Jerome Olimpiada

Coordinated Housing Entry System Manager,
Samaritan House

Isa Karabed

Senior Director of Regional Outreach
Initiatives, LifeMoves

Why Homelessness is a Countywide Issue

smcendinghomelessness.org

April 22nd event recording,
slides, and other materials

Why Homelessness is a Countywide Issue

Friday, April 22, 2022
10:00am to 12:00pm

Join us virtually as we explore the impact of homelessness on the health and education of our homeless residents and families with Dr. Frank Trinh, Supervising Physician with San Mateo County Health Department; Dr Kapil Chopra, Mental Health Medical Director and Superintendent Nancy Magee, San Mateo County Office of Education. The panel will be followed by videos and a presentation on the services for homeless residents of San Mateo County including a discussion around what is effective and what needs to be improved. The many non-profit organization staff who have served our homeless residents throughout the pandemic will also be recognized at the opening event of the Year of Ending Homelessness Together.

[Watch event video recording](#)

[Provide your feedback on the event](#)

Related Documents

PDF	Agenda and Speaker Biographies	336.03 KB
PDF	Event PowerPoint	7.72 MB
PDF	Questions & Answers from Event	218.58 KB

Agenda

- County of San Mateo Homeless One Day Point in Time Count 2022
- Video: Stories of those experiencing homelessness
- Group activity
- Panel 1: Serving People Experiencing Chronic Homelessness: City Perspectives
- Group activity
- Panel 2: Interim Housing and Successful Partnerships

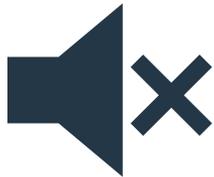
Helpful Meeting Tips



This meeting is being recorded



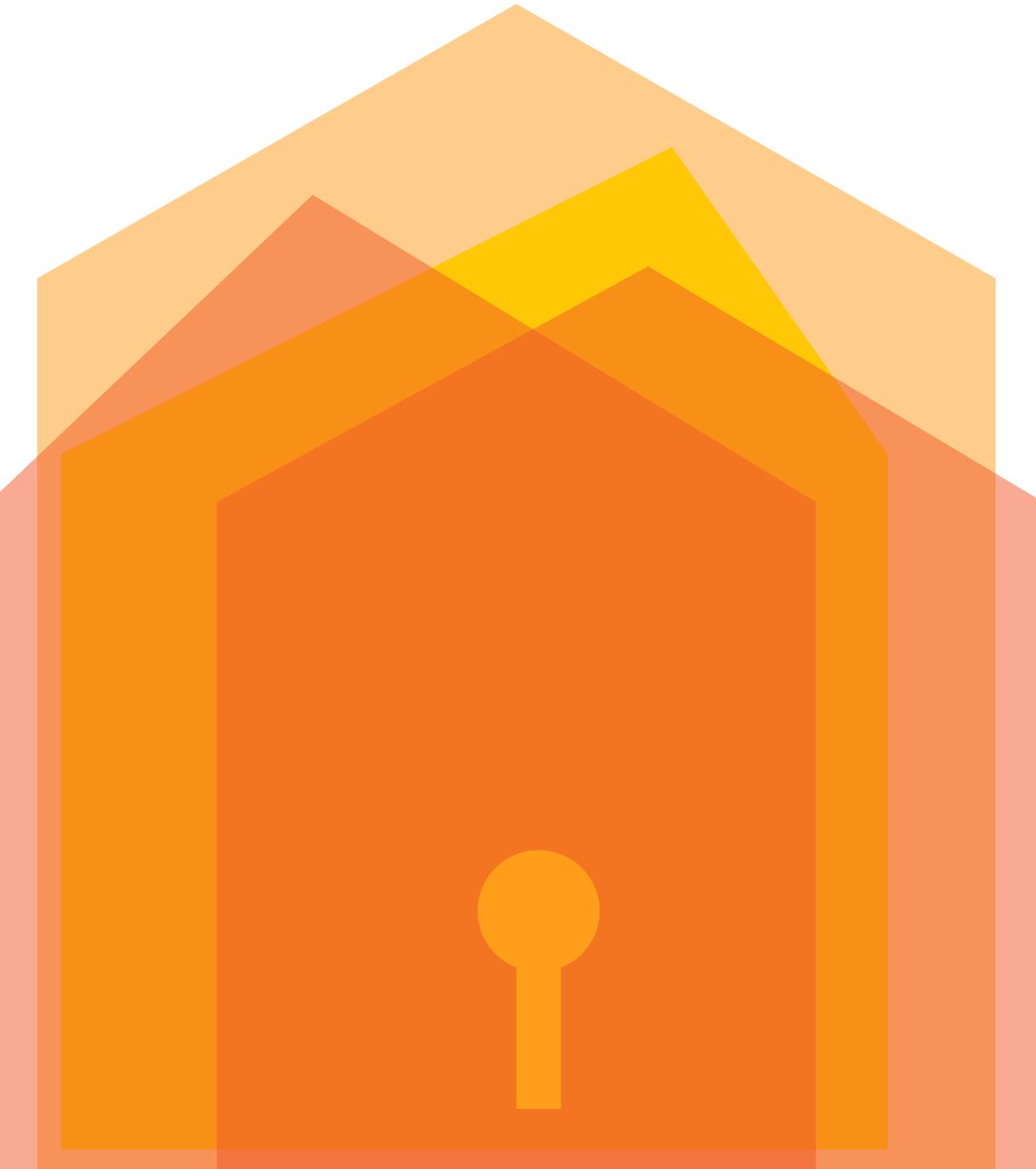
Chat is open for comments; Q&A will be posted on the website following the event



Please mute your mic

Zoom recording and slides will be posted on the website smcendinghomelessness.org





County of San Mateo Homeless One Day Point in Time Count 2022

Selina Toy Lee

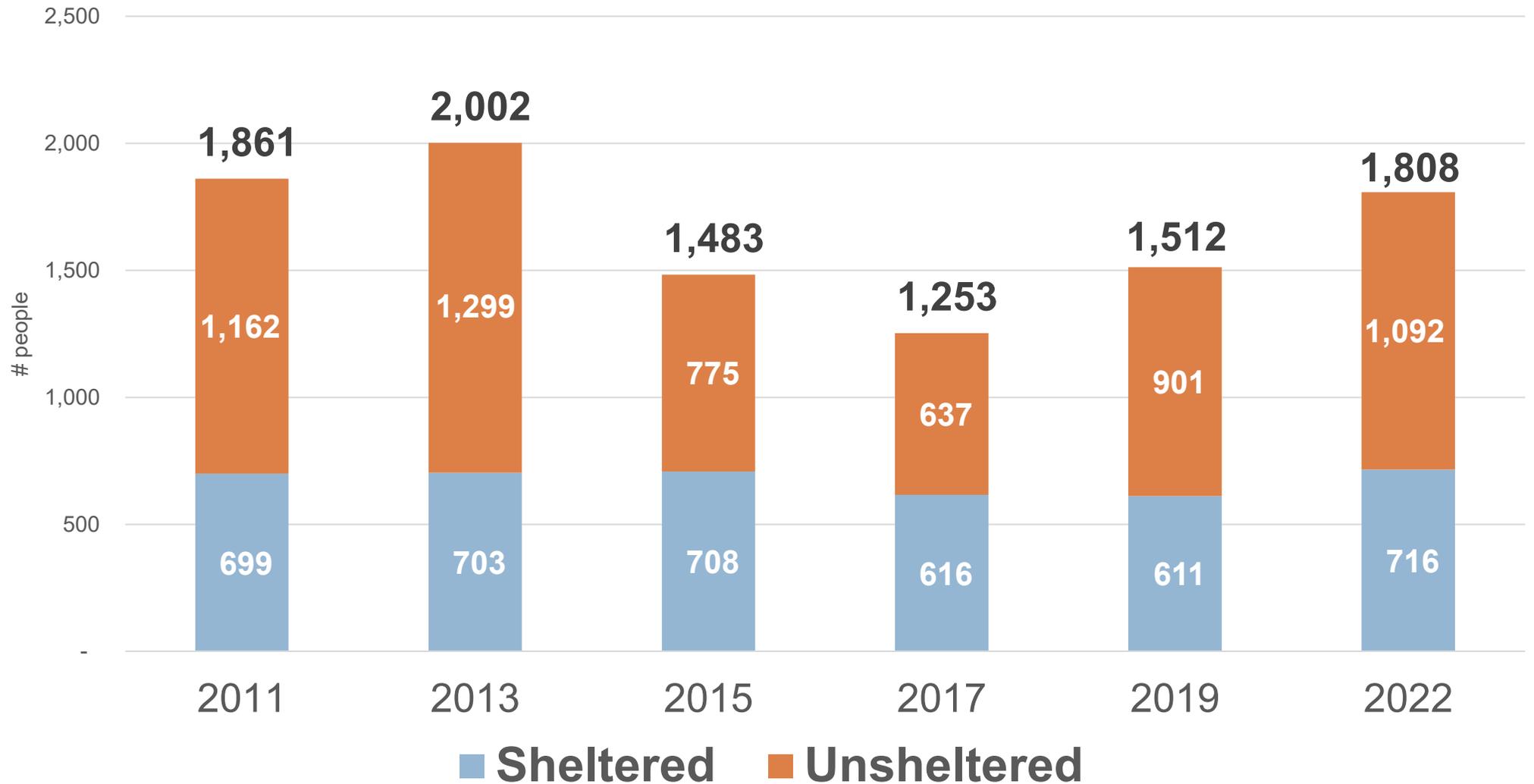
Director of Collaborative Community
Outcomes, San Mateo County Human
Service Agency

San Mateo County 2022 One Day Homeless Count Data and Trends



Working Together to End Homelessness
May 20th, 2022

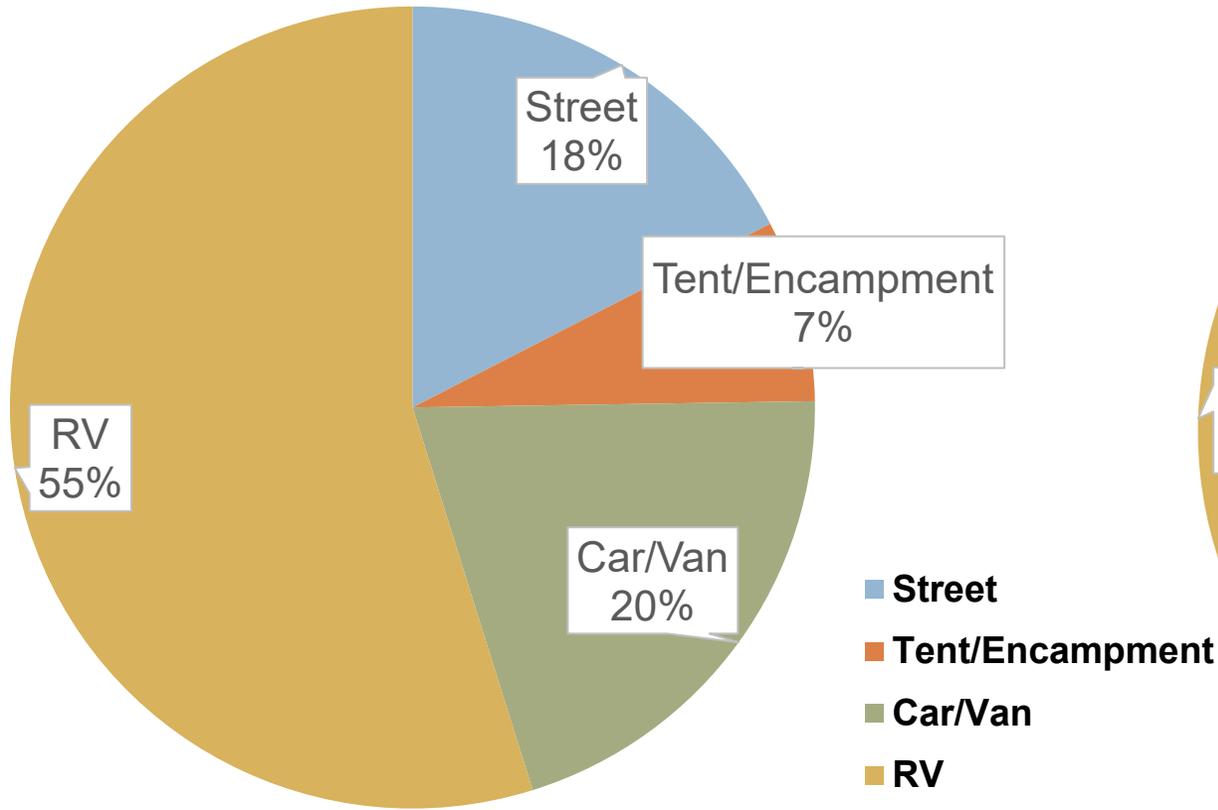
One Day Homeless Count Data Over Time



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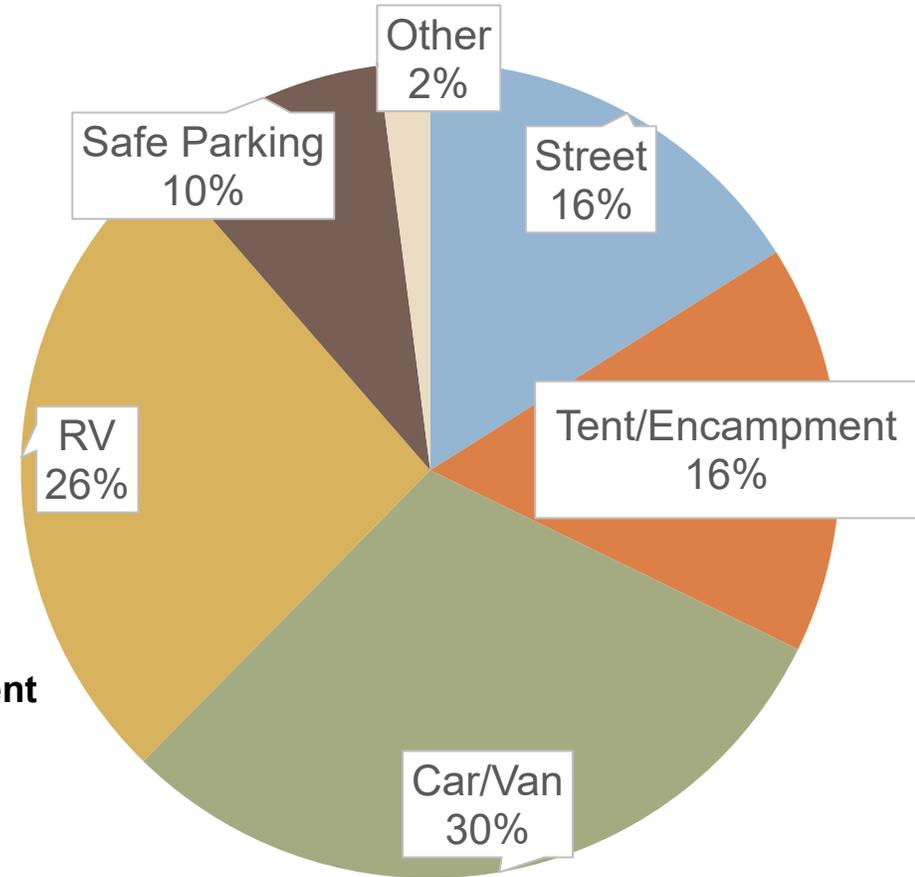
Types of Unsheltered Situations

2019 Count



Total = 901

2022 Count

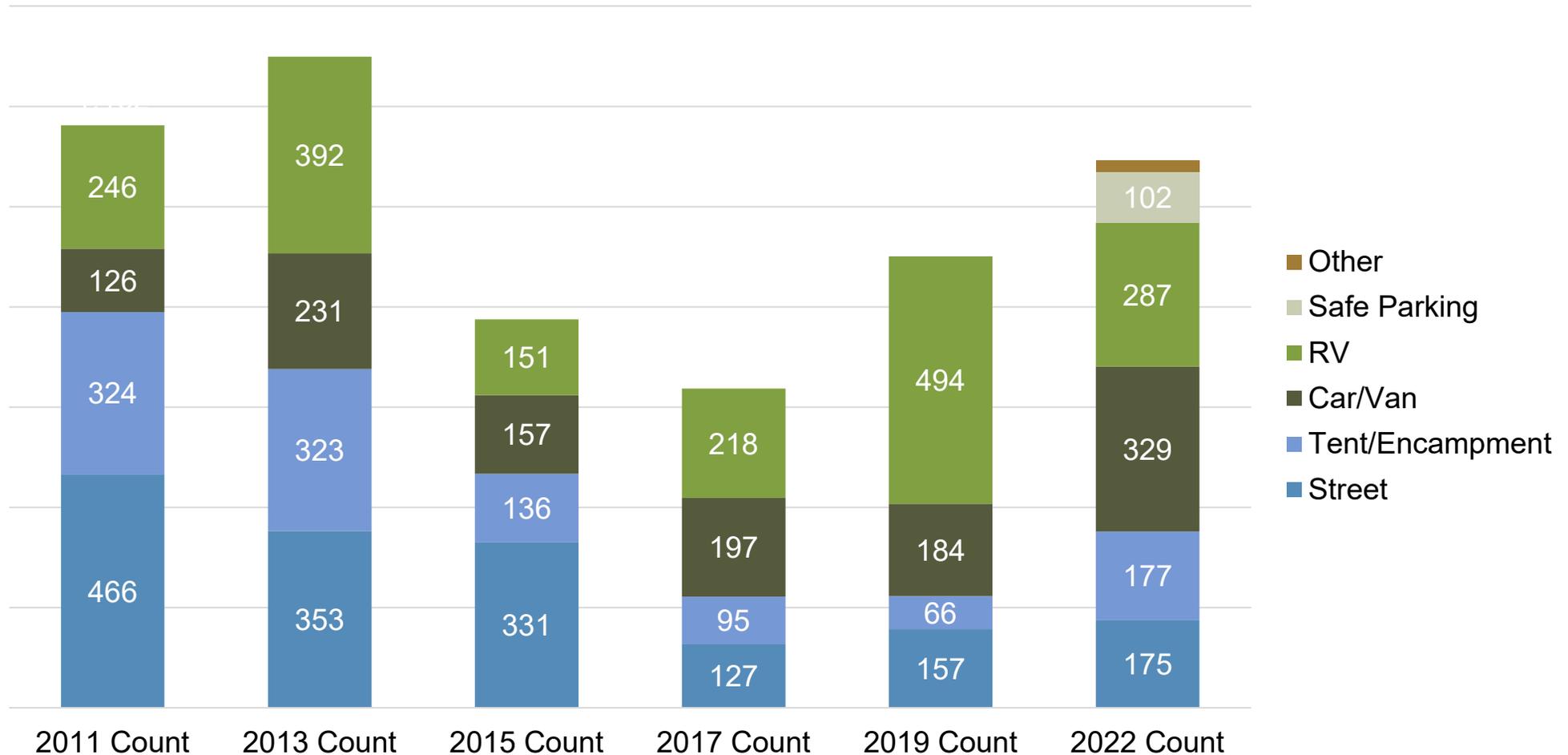


Total = 1,092

- Street
- Tent/Encampment
- Car/Van
- RV
- Safe Parking
- Other

Data Trend: Types of Unsheltered Situations

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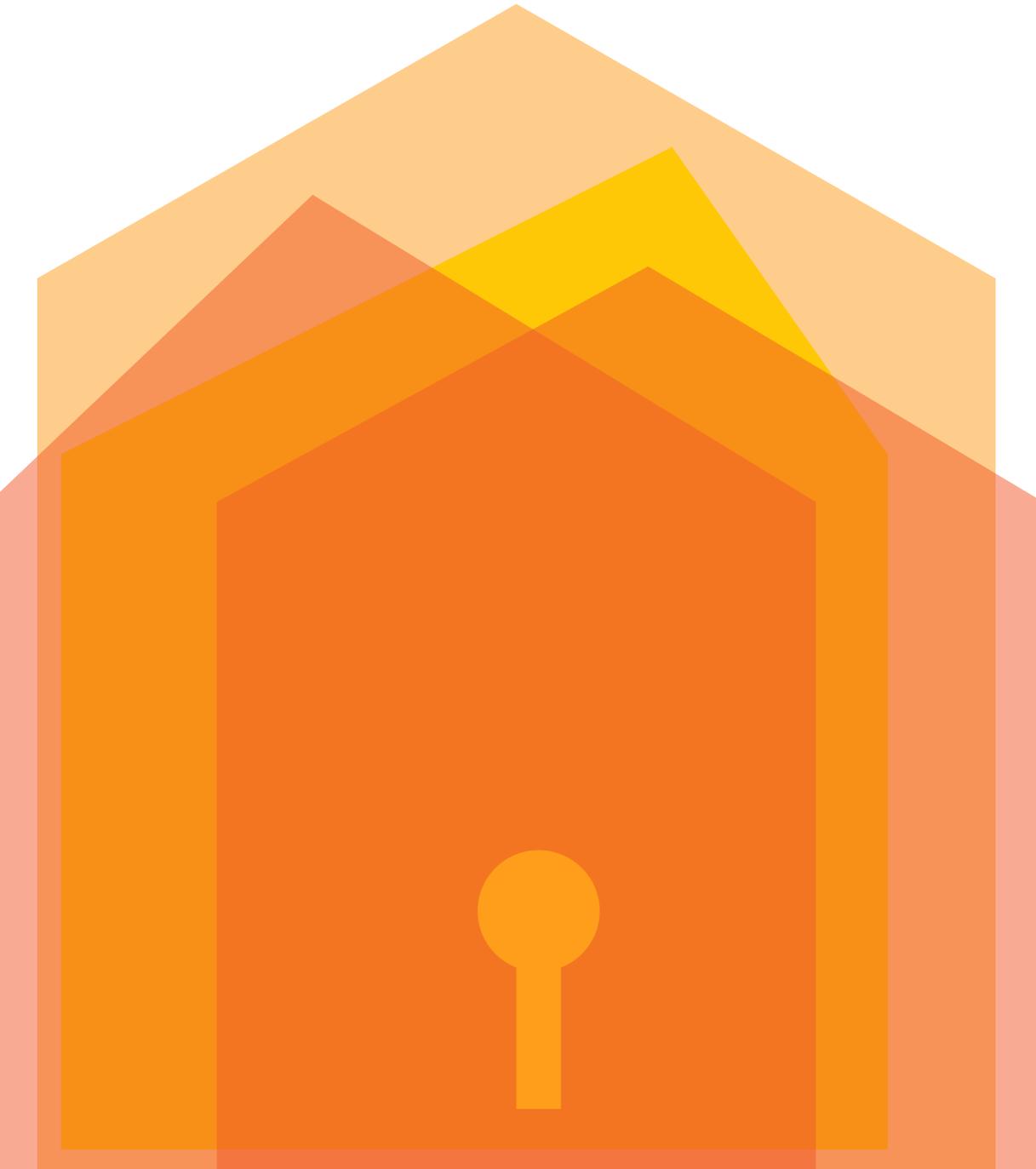


2022 Unsheltered Count by City

City	2022 Count	City	2022 Count
Atherton	3	Pacifica	161
Belmont	13	Portola Valley	0
Brisbane	6	Redwood City	245
Burlingame	10	San Bruno	63
Colma	1	San Carlos	14
Daly City	49	San Francisco International Airport	14
East Palo Alto	169	San Mateo	60
Foster City	4	South San Francisco	42
Half Moon Bay	68	Unincorporated – Coastside	62
Hillsborough	0	Unincorporated - North	7
Menlo Park	56	Unincorporated – Central	0
Millbrae	9	Unincorporated - South	36

Thank you!

*The full report will be
released in July 2022*



Video: Stories of Those Experiencing Homelessness

Mary Bier

Mayor, City of Pacifica
and Event Moderator



Our Year of

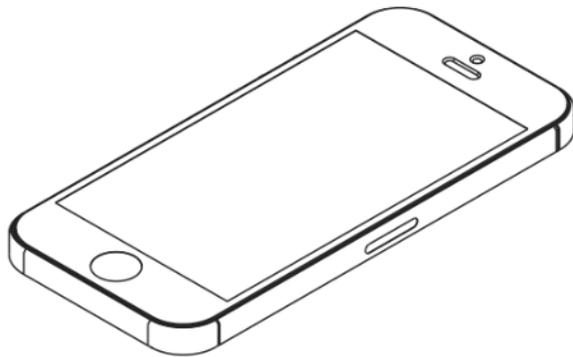
**WORKING TOGETHER
TO END HOMELESSNESS**

What is your personal connection to the work of ending homelessness?

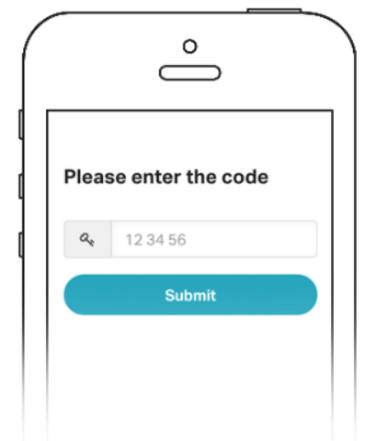
Open your phone browser

Go to www.menti.com

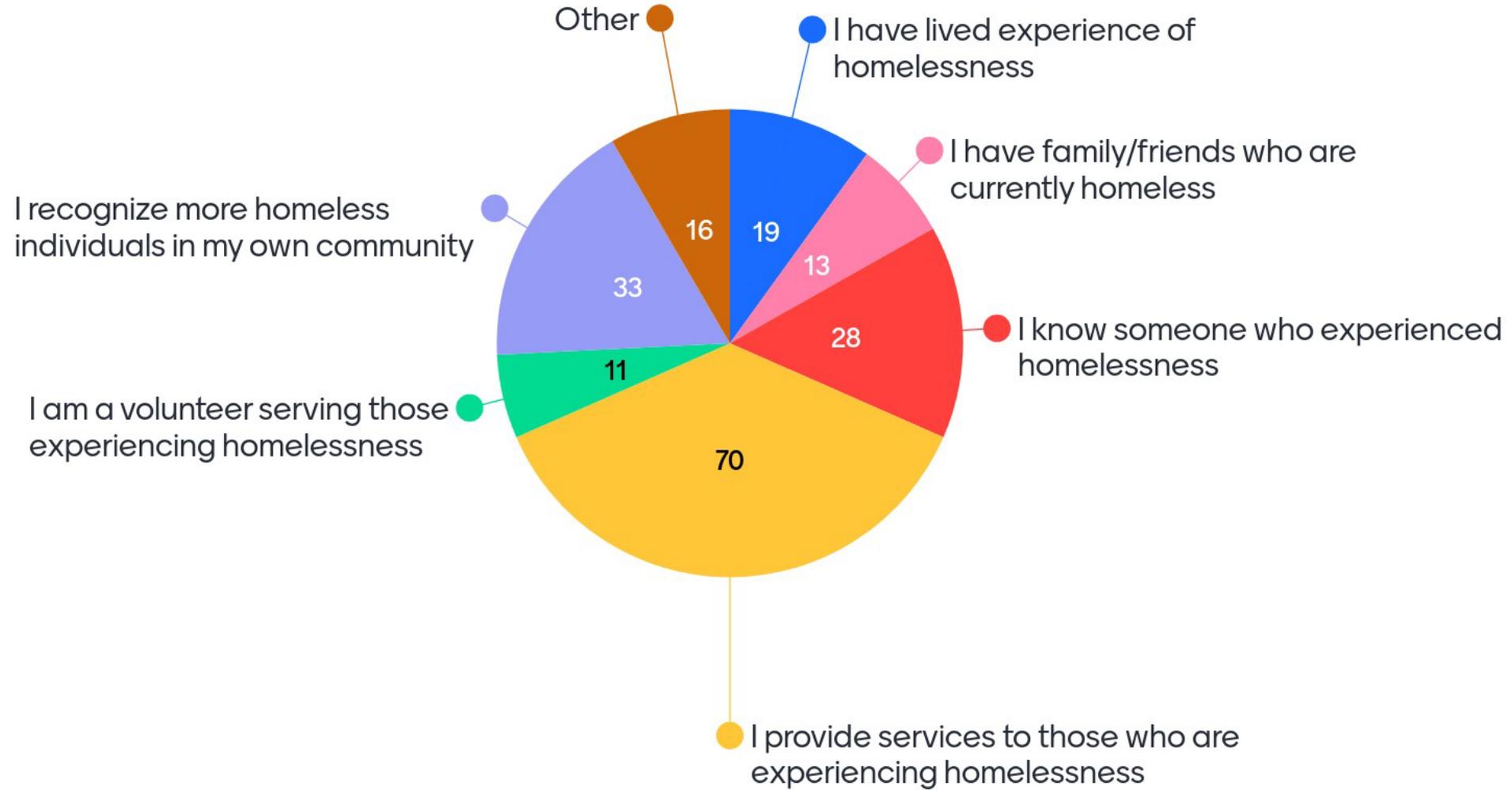
Enter code 6314 1924 when prompted



www.menti.com



What is your personal connection to the work of ending homelessness?



LifeMoves
Breaking the Cycle of Homelessness

Aubrey Merriman

CEO

LifeMoves



7,231 PEOPLE SERVED

Where We Serve

LifeMoves operates 26 facilities across San Mateo and Santa Clara Counties.



1 of 5
shelter beds are occupied by children



1 of 10
adult clients are Veterans

89% of Families

Returned to stable housing in 2021

69% of All Clients

Returned to stable housing in 2021

237,545

sheltered nights provided in 2021

1,218,771

Case Management hours provided in 2021

Serving People Experiencing Chronic Homelessness: City Perspectives

Aubrey Merriman, Moderator
CEO, LifeMoves

Drew Corbett
City Manager, City of San Mateo

Bob Nisbet
City Manager, Half Moon Bay

Anna Kelleher
Coast House Director, LifeMoves

Melissa Stevenson Diaz
City Manager, City of Redwood City



Drew Corbett
City Manager
City of San Mateo



Our Year of
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TO END HOMELESSNESS**



Homeless Outreach in San Mateo

May 20, 2022

Evolution of the Homeless Outreach Team

- Homeless issues initially concentrated in the Downtown
 - Officers assigned Downtown morphed from liaisons to the businesses to providing homeless outreach (~2006)
 - 1 daytime officer and 2 night shift officers
 - Another daytime officer added in 2015, and the team's efforts became fully integrated
 - Supported with County-funded outreach via Lifemoves
 - San Mateo adding an additional civilian in the Police Department
 - Focus on coordinating efforts of homeless population outreach



Vendome

- City purchased Vendome for \$1.8M in 2007
- City contributed another \$2M to rehabilitate in 2008
- Re-opened in 2009 with 16 rooms of permanent supportive housing
- In 2013, property was transferred to InnVision Shelter Network (LifeMoves)

- Vendome has been extremely successful, but has not solved the issue
 - Continue to have individuals declining services
 - Largest barrier is mental health and/or addiction issues
 - Many individuals do not meet criteria to be compelled into treatment/services



San Mateo's Approach to Outreach

- What is in the individual's best interests?
 - Do they have family support and/or treatment options in another area where we can facilitate transportation?
 - Can we get them back home?
 - What problems can we help them solve locally through service providers such as Samaritan House and LifeMoves?
- Not “squeezing the balloon”



Continued Challenges

- Addiction and mental health issues that prevent individuals from taking available services
- Growing homeless population, including those migrating in from other areas
 - Robust services offered within the county can attract people from outside the county
- Addressing the impact it has on the community and on city resources



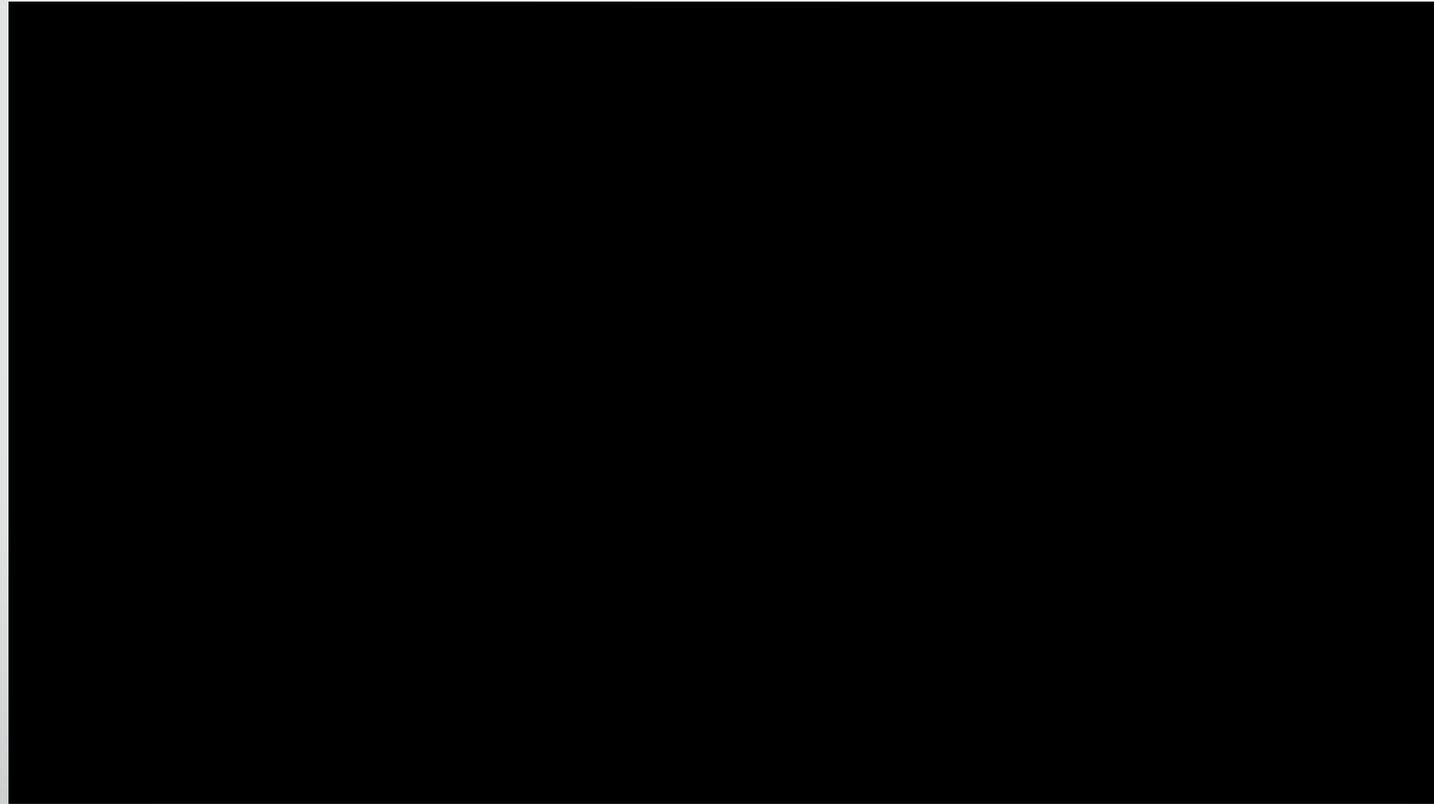


Bob Nisbet
City Manager
Half Moon Bay



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Unmasking the Stigma of Homelessness



The Coast House



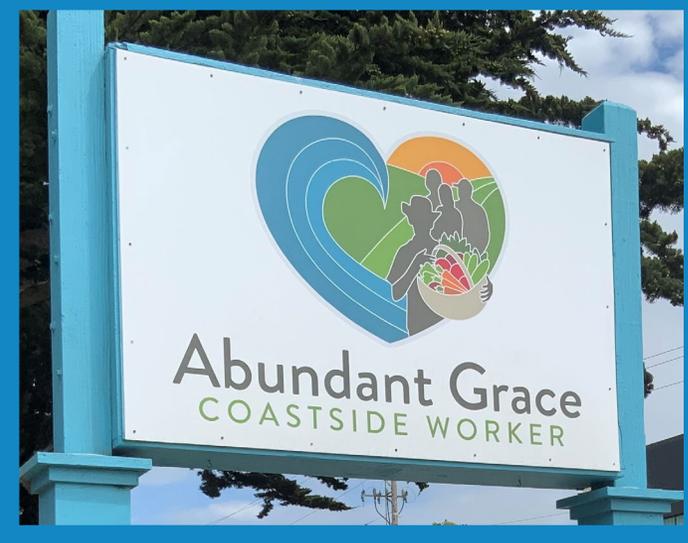
Coast House Acquisition



- Purchased by County in December 2020 for \$8 million using State Homekey funds and other federal sources
- Memorandum of Understanding between County and City
- 11-member community advisory committee
- LifeMoves chosen as operator
- Operational within 6 months following acquisition

Coast House Tour with Jackie Speier





Abundant Grace Workforce Development Center

Abundant Grace in Action



CARES Program Launch Crisis Assistance Response and Evaluation Services



Takeaways

- 1) We must aspire to a vision beyond what seems possible:
County's goal for functional zero homelessness
- 2) Housing First: Benefits of Non-Congregate Shelter
- 3) Local Non-Profits like Abundant Grace, LifeMoves, and El Centro de Libertad
- 4) Site shelters front and center; not "into the darkness"



Anna Kelleher

Coast House Director
LifeMoves



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TO END HOMELESSNESS**

LifeMoves
Breaking the Cycle of Homelessness

Coast House
Half Moon Bay



Coast House Timeline



Program Overview



- Coast House Shelter is a Non-Congregate Site that has 51 Rooms
- We offer wrap around services and intensive case management
- Serving Families, Singles and Couples

Challenges Clients Face Coming Into Shelter

- Clients who have been homeless on the streets for 10 plus years find it harder to live in doors.
- Clients residing in shelter can find it challenging to live with rules and structure once in shelter.
- Since the Pandemic the elderly population have a harder time with lack of socialization.

Outcome Metrics

116

Total Clients Served

53

Current Clients

124

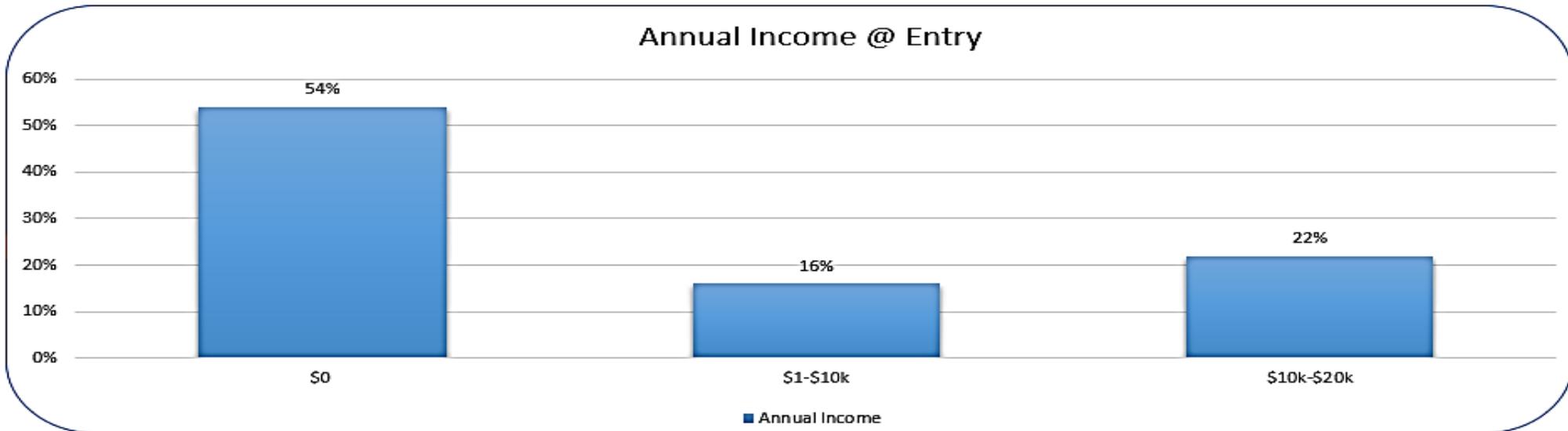
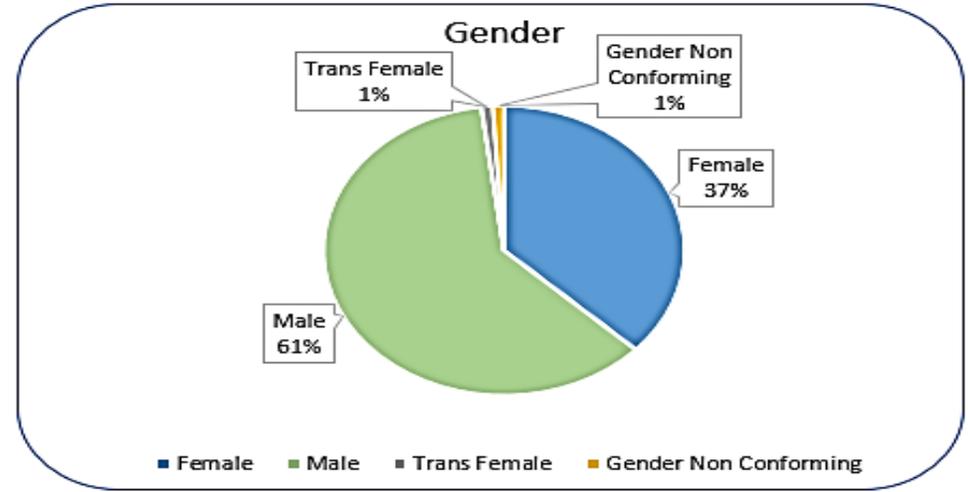
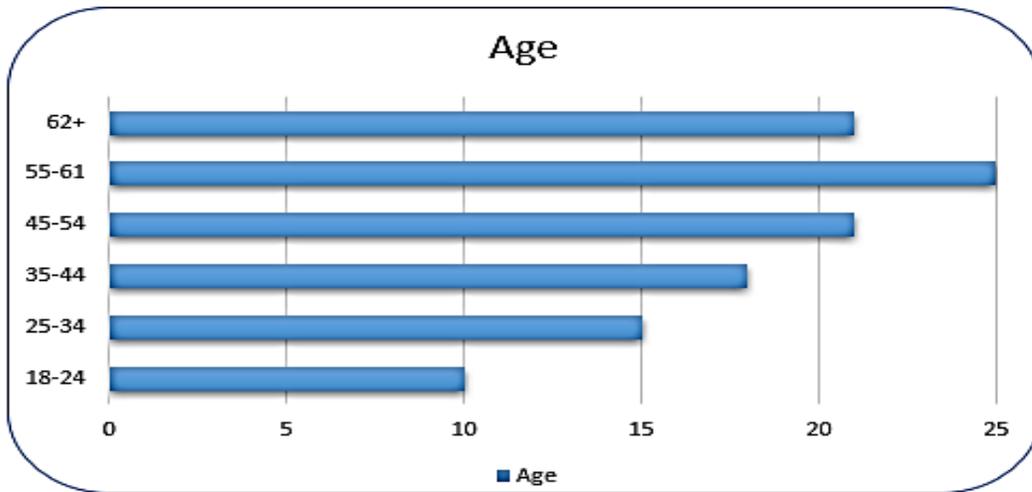
**Medium Length
of Stay (for exits)**

Stable Housing Placements

74%



Outcome Metrics - Continued



Client Successes



- Alice lost her job in 2008 and had been homeless sleeping in her car for over 13 years
- Client was positive and motivated in her search for permanent housing
- The client was matched with an Emergency Housing Voucher in October 2021
- In December 2021 Alice moved into her beautiful one-bedroom apartment in Pacifica.

LifeMoves
Breaking the Cycle of Homelessness

THANK YOU





Melissa Stevenson Diaz

City Manager
Redwood City



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LOCAL SOLUTIONS
RV Safe Parking
Pilot Program

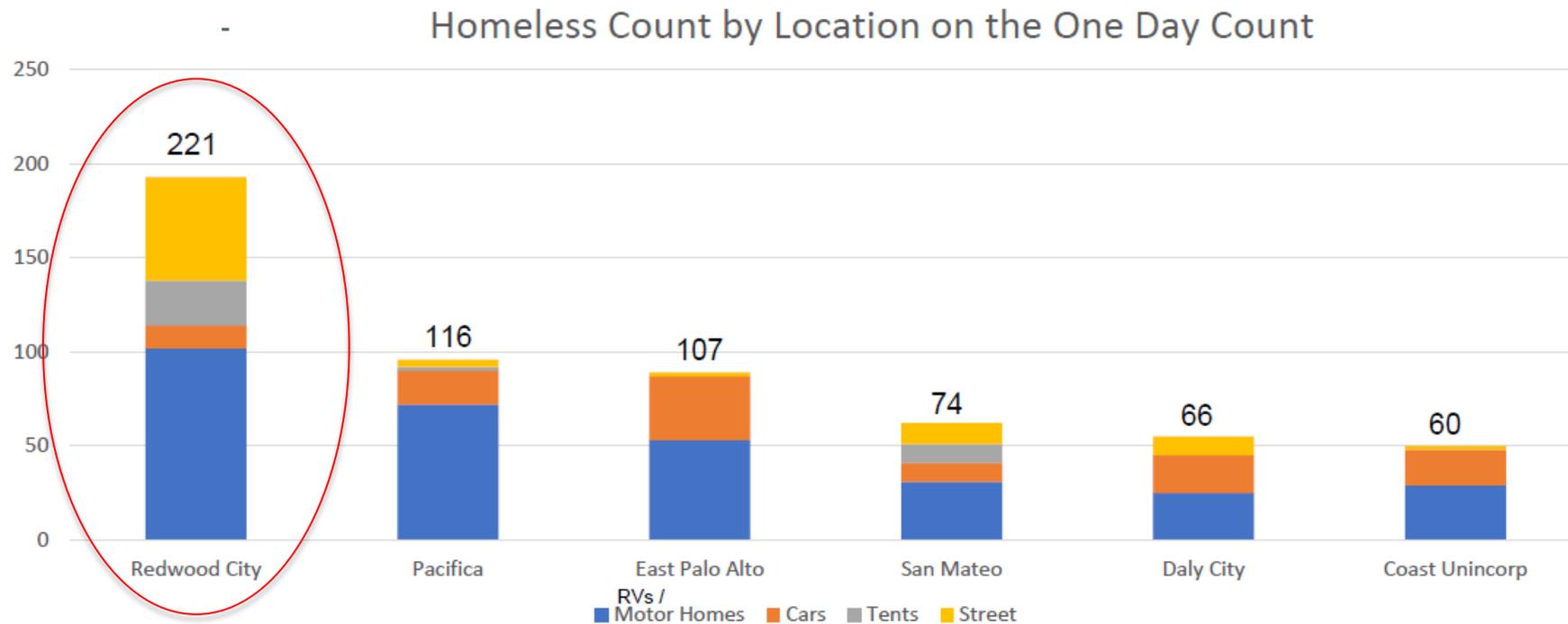
May 2022



Data on Homelessness: San Mateo County One Day Homeless Count



2019 Unsheltered Count by City



Safe Parking Ad Hoc Committee



Mayor Hale



Vice Mayor Reddy



Cathy Recht



Alma Montalvo



Kate Heister

Community Engagement



Local Business Owners

Local RV Residents



Short-term: Health and Safety



Before

After



Long Term: Reduce RVs + Housing



Prohibit overnight RV
parking on City streets

Off-street safe parking +
limited on-street permit
parking + robust services

Program Launch: Before and After



Oddstad Drive Before

Oddstad Drive After



Temporary RV Safe Parking Site



Questions?

Aubrey Merriman, Moderator
CEO, LifeMoves

Drew Corbett
City Manager, San Mateo

Bob Nisbet
City Manager, Half Moon Bay

Anna Kelleher
Coast House Director, LifeMoves

Melissa Stevenson Diaz
City Manager, Redwood City



Nevada Merriman

Director of Policy,
MidPen Housing
Corporation



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TO END HOMELESSNESS**

Panel 2:

Interim Housing and Successful Partnerships

Nevada Merriman

Director of Policy, MidPen Housing

We Work Together, Not Alone



Alicia Garcia

Chief Operating Officer



Gagan Sandhu

Haven Family House Director



STAR VISTA

Michelle Mayes

Program Manager, Daybreak Program



Why Interim Housing?

Building the San Mateo County Pipeline

Stone Villa (47 Units)

Navigation Center (240 Units)

Coast House (6 Units)

WeHope (20 Beds)

MidPen's Role in This Space

Working in partnership with the County and others on the **Shores Landing Homekey** project





Shores Landing

95 Homes (incl. 2 manager's units)

Who Lives Here?

- Extremely low-income or at-risk seniors (62+)

Referrals

- **56** Households coming from Project Roomkey
- **15** Medically fragile seniors (Duals eligible households)
- **19** Households in the Coordinated Entry System



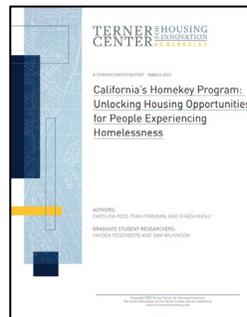
Services Impact

“ Project Roomkey gave service providers an opportunity to get to know clients and understand their needs. The access to transitional housing and supports means that Project Roomkey referrals often look more stable than our traditional CES referrals. It shows the important role that transitional housing can play in leading to long term success in staying housed. ”



Dominique Cohen

Senior Director of Health and Supportive Housing Services



Turner Center for Housing Innovation Report:

<https://turnercenter.berkeley.edu/wp-content/uploads/2022/03/Homekey-Lessons-Learned-Final-March-2022.pdf>



State and County Solutions Require Local Execution

Interim Housing and Successful Partnerships

Nevada Merriman, Moderator

Director of Policy, MidPen Housing Corporation

Michelle Mayes

Program Manager, Daybreak Program, StarVista

Gagan Sandhu

Haven Family House Director, LifeMoves

Alicia Garcia, M.A.

Chief Operating Officer, WeHOPE



STAR VISTA

**Michelle
Mayes**

Daybreak Program
Manager
StarVista



2022

Our Year of

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TO END HOMELESSNESS**



STAR VISTA

Daybreak Transitional Housing & Rapid Re-Housing Programs

Presented by:
Michelle Mayes
5/20/22

STARVISTA

Helps children, youth, adults and families navigate life's challenges by
empowering individuals,
inspiring hope,
and strengthening communities.



Youth Empowerment Services

StarVista's Youth Empowerment Services provide at-risk youth with safe shelter, crisis intervention, evidence-based mental health services, independent living skills, and aftercare services to ensure youth who exit the program remain housed, supported, and successful.

STARVISTA'S DAYBREAK PROGRAM

StarVista's Daybreak program emerged in 1990 as the first program in the United States for homeless youth outside of a major urban area.

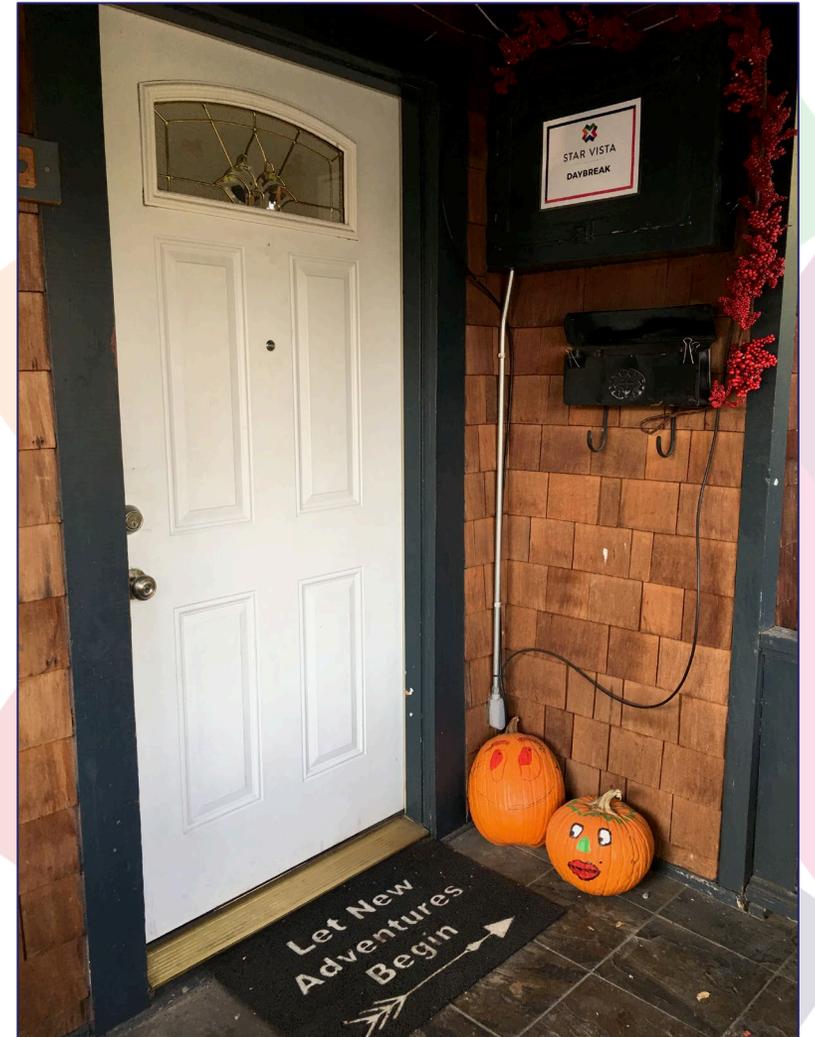
Since then, Daybreak has helped generations of homeless youth aged 16-21 successfully transition from homelessness into positive living environments, permanent housing, and self-sufficiency.

Services provided include safe & stable housing, comprehensive supportive services, independent living skills training, & aftercare.

STARVISTA'S DAYBREAK PROGRAM

By providing youth with the support, skills and resources needed to live on their own, Daybreak helps youth **break the cycle of homelessness** long-term and build healthy, successful lives.

Daybreak supports youth through 2 main housing types: **Transitional Housing** & **Rapid Re-Housing**.



DAYBREAK'S TRANSITIONAL HOUSING

Daybreak's **Transitional Housing Services** provide homeless youth with:

- Transitional housing via a 10-bed home in Redwood City
- Healthy meals and snacks
- Independent living skills training
- Mental health and case management services
- Educational and vocational support
- Linkages and referrals to community resources
- Aftercare

ADDITIONALLY, DAYBREAK'S THERAPEUTIC SERVICES INCLUDE:

- Case management
- Individual Counseling
- Group Counseling
- Educational Groups
- Socialization Activities
- Permanency Planning



DAYBREAK'S RAPID RE-HOUSING

Daybreak's Rapid Re-Housing (RRH) for Youth programming provides housing locations, financial assistance and case management to homeless youth aged 18-24 years.

The RRH program works to find youth appropriate housing options as quickly as possible. Youth also receive comprehensive supportive services to ensure they remain housed.

DAYBREAK RAPID RE-HOUSING

Daybreak's Rapid Re-Housing services provide unhoused youth with:

- Housing search support
- Financial assistance for monthly rent
- Financial assistance for move-in costs
- Ongoing support to ensure rent is paid
- Ongoing case management to ensure self-sufficiency for the long-term



Thank You!

Helping All Ages and Stages Through Life's Challenges



Daybreak

Daybreak Office: 650-771-0782

Case Manager (Giselle Lateur): (650) 207-2987

www.star-vista.org/programs/daybreak

StarVista

610 Elm Street, Suite 212, San Carlos, CA 94070

Main Office: 650-591-9623

www.star-vista.org

Follow us on social media @StarVistaSMC



STAR VISTA



Gagan Sandhu

Haven Family House
Director
LifeMoves



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HAVEN FAMILY HOUSE
260 VAN BUREN ROAD

LifeMoves
Breaking the Cycle of Homelessness

Program Overview



- Family Shelter site in Menlo Park
- Veteran & Non-Veteran families
- Average of 50 children nightly
- On-site Child Development Center

Program Model



- Moving Forward Program
 - General Requirements
 - Move IN
 - Move UP
 - Move On
- Success Contracts
- Trauma-Informed Care
- COVID & Case Management
 - Emotional & Physical Wellbeing > Housing

Children's Programming



- Children's Case Management
- Workshops
 - Teen Financial Literacy
 - Digital Storytelling
 - Chromebooks
- Mental Health
- College
- Extracurricular Activities

Program Metrics

Haven Family House (Households)	March 2022 (Current Month)	%	FY 21-22 YTD Outcomes	%	FY 20-21	%	FY 19-20	%	FY 18-19	%	FY 17-18	%
Capacity (beds)	23		23		23		23		23		23	
Utilization Rate %	97%		93%		91%		89%		90%		96%	
No. Clients Served	22		36		37		56		64		71	
Total Current Clients	21		22		21		22		19		21	
TOTAL EXITS	1	100%	14	100%	16	100%	34	100%	45	100%	50	100%
Total Exits to OTHER	0	0%	0	0%	0	0%	0	0%	2	4%	0	0%
Total Exits to UNSTABLE Housing	0	0%	1	7%	1	6%	1	3%	5	11%	5	10%
Total Exits to STABLE Housing	1	100%	13	93%	15	94%	33	97%	38	84%	45	90%
Avg. Length of Stay	227		329		301		152		176		145	
Med. Length of Stay	227		254		243		129		176		144	
Households served	22		36		37		56		64		71	

← Continual Monitoring and Improvement →

LifeMoves
Breaking the Cycle of Homelessness

THANK YOU





WeHOPE

Alicia Garcia

Chief Operating
Officer
WeHOPE



Our Year of

**WORKING TOGETHER
TO END HOMELESSNESS**



WeHOPE

Alicia Garcia, M.A.
Chief Operating Officer



Our Mission

The mission of WeHOPE is to help people become healthy, employed, and housed using innovative solutions.



Our Strategy

- Partnering with the faith-based community to address critical needs in the community
 - Food insecurity
 - Safe parking
 - Parking Dignity on Wheels vehicles
 - Awareness, engagement, dialogue
 - Building houses on faith-based owned land
-

Programs

- Shelter in East Palo Alto
- 100 bed non-congregate shelter in San Francisco
- RV Safe Parking Program in East Palo Alto
- Food Bank in East Palo Alto
- Dignity on Wheels
- Outreach Case Management
- HOPE Jobs Training

Comprehensive Case Management

Identify the cause of homelessness

Create Housing Focused Case Plan

Address client's felt needs

Motivational Interviewing

Connecting client to services



Safe Parking to Shelter/Housing

Benefits of safe parking

- Safety and security
- Client is in a specific location
- Meeting clients felt needs
- Opportunity to take services directly to client
- Build trust

Partnership
with United
HOPE Builders

Building a housing manufacturing
plant in East Palo Alto

Providing 100 jobs to unemployed
and under employed residents

Will increase the housing stock for
low-income Bay Area residents

Questions?

Nevada Merriman, Moderator

Director of Policy, MidPen Housing Corporation

Michelle Mayes

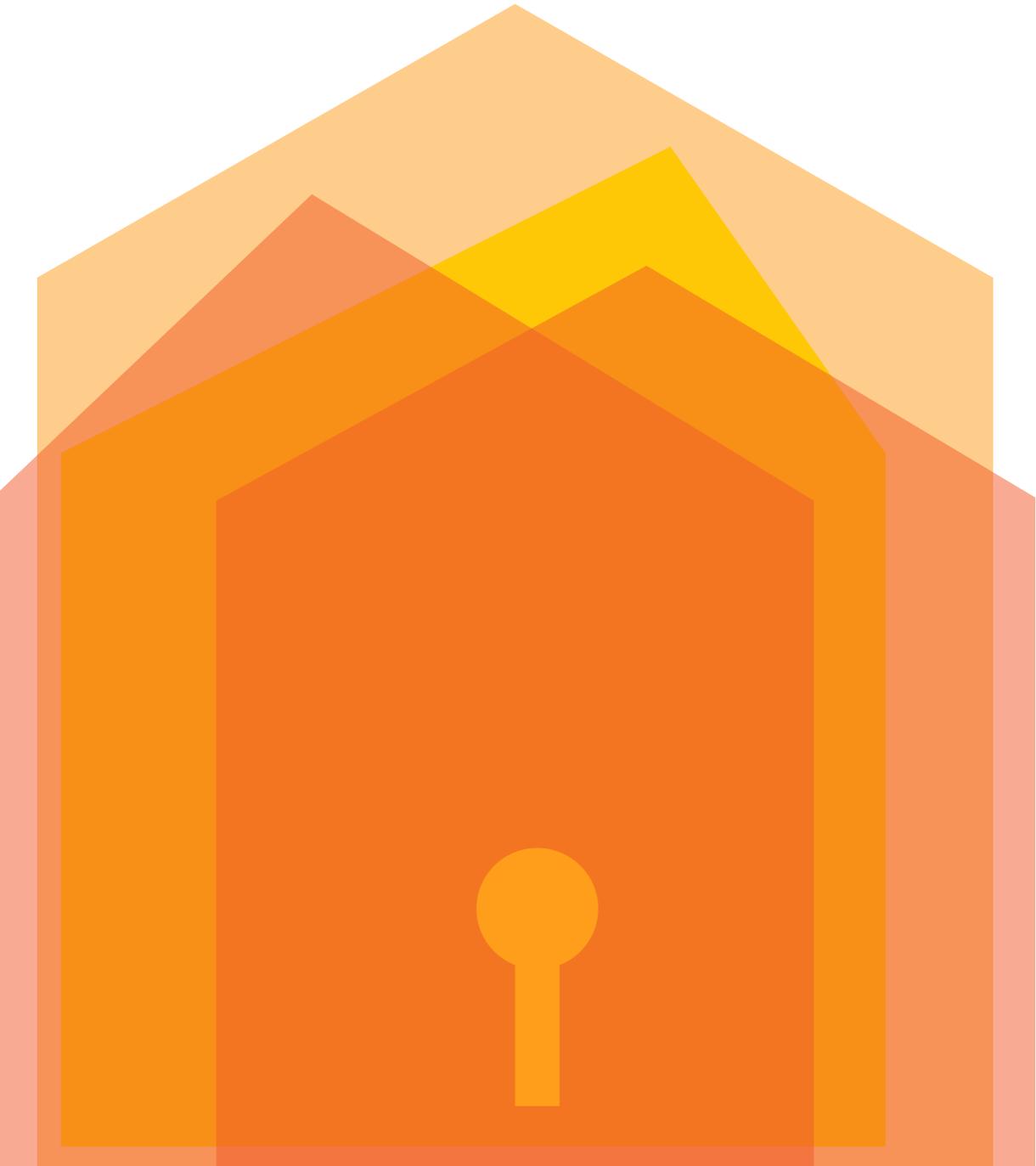
Program Manager, Daybreak Program, StarVista

Gagan Sandhu

Haven Family House Director, LifeMoves

Alicia Garcia, M.A.

Chief Operating Officer, WeHOPE



What's Next?

Mike Callagy

San Mateo County Executive

**Thank you for
joining us
today!**

**Join us for the final event
in this series!**

**Moving into a
Permanent Home**
June 3, 2022 10:00am

**More info and
registration**
smcendinghomelessness.org



**Our Year of
WORKING TOGETHER
TO END HOMELESSNESS**